Mitel MiVoice Office 250

Today's hybrid communication platform

Key Features

- Unified Voice Messaging with email synchronization
- Voice conferencing
- Desktop phone twinning
- Enhanced audio conferencing
- Four built-in analog trunk ports
- Four built-in analog station ports

In today's business environment, communications with customers, partners, and suppliers is critical. Mitel® MiVoice Office 250 simplifies communications, enhancing customer service, employee productivity, and collaboration while reducing overall telephony costs.

MiVoice Office 250 is built on a scalable digital – IP platform that combines the best of both IP and traditional TDM switching architectures. It's designed to scale and protects your investment with add-on modules and processors – all in a form factor that works for shelf-top, rack-mount, and wall-mount scenarios. Additionally, the communications platform delivers IP networking out of the box with full feature transparency.

Simplifying Communications

MiVoice Office 250 offers businesses a complete suite of out-of-the-box business productivity applications, which include Unified Voice Messaging with Automated Attendant, Meet-Me Conferencing, Automatic Call Distribution, Hot Desking, Mobile Twinning, Mobile Hand Off, Teleworking, and Reporting.

MiVOICE OFFICE 250 DELIVERS THE FOLLOWING:

- Unified Voice Messaging with email synchronization
- Voice conferencing – Meet Me and Ad-hoc for up to 20 parties in a single conference and up to 40 simultaneous conference resources for multiple conferences at once
- Automatic call routing to agents, groups based upon longest idle, balanced call count, and circular and linear distribution
- Hot Desking allows users to share phones or temporarily move to other phones and yet maintain their personal identity
- Desktop phone twinning with up to 9 other devices – mobile phone, teleworker phone, DECT phone, etc.
- Remote phone / Teleworking capabilities without the need for VPN or external servers
- Enhanced meeting room / boardroom audio conferencing with support for the MiVoice Conference Phone
- Collection and reporting of statistical system information with the ability to store it persistently across system shutdowns, resets, and software upgrades
- Support for a full suite of Mitel and third-party communication applications

Mitel®

- Four built-in analog trunk ports*

- Four built in analog station ports

- Four module bays for internal expansion of TDM-based device capacity that can be used in any combination

  – T-1/E-1/PRI Module can be used to connect to the telephone company, to other phone systems, or to other MiVoice Office communication platforms

  – Loop start module provides four analog connections to the phone company*

  – Analog phone module provides four analog phone (ONS) connections

  – Digital phone module provides 16 digital phone connections

- Built-in paging and music on hold ports

- "Door Relay" capability controllable by feature code or key from designated phones

- Support for the optional Digital Expansion Interface (DEI) for digital and analog phone expansion beyond the core platform capacity

- Built-in Dynamic Host Configuration Protocol (DHCP) server functions for Mitel IP phone deployment and other business needs

MIVOICE OFFICE 250 IP AND DIGITAL DESKTOP SUPPORT

- MiVoice Digital Phones: MiVoice 8528 / 8568 Telephones

- MiVoice IP Phones: MiVoice 5304 / 5312 / 5320 / 5320e / 5330e / 5340e / 5360 IP Phones

- Mitel MiVoice SIP Phones: MiVoice 5603 / 5604 / 5607 Wireless Phones

- MiVoice Conference Phone

- MiCollab Client Softphone

- Mitel Unified Communicator Express (UCX)

- MiVoice 5610 DECT Wireless Handset and Mitel IP DECT Stand

- Mitel Cordless Headset and Handset for the 5300 Series IP Phones, Mitel IP Programmable Key Module 12 (PKM), and Mitel IP Programmable Key Module 48 (PKM) for a variety of Mitel Digital and IP Phones

- MiVoice GigE IP Phones (MiVoice 5320e, 5330e, and 5340e IP Phones)

- Support for the Mitel HTML Toolkit for MiVoice 5300 Series IP Phones

- Support for Embedded Applications on the MiVoice 5300 Series IP Phones

Standards-based Architecture

MiVoice Office 250 adheres to industry standards, enabling businesses to leverage existing business infrastructure and to provide a smooth transition path to the network-centric communications model. Mitel supports the following standards:

- Session Initiation Protocol (SIP)

- Media Gateway Control Protocol (MGCP)

- IEEE Standards: 802.11b, 802.3af

- ITU Standards: G.711, G729, and T.38

- Enabling Technologies: Wireless Application Protocol (WAP), Microsoft ActiveX®, Lightweight Directory Access Protocol (LDAP), Microsoft® NET. Development framework

- CT Enablers: Open Architecture Interface (OAI) Telephony Application Program Interface (TAPI) Service Provider, Intel® / Dialogic®

- CT Connect Interface

Technical Specifications

PHYSICAL

Dimension (H x w x d)	Weight
» 8.9 x 39.4 x 22.2 cm (3.5 x 15.5 x 8.75 in)	» 4.2 kg (9.2 lbs)

REQUIREMENTS IN OPERATION IN STORAGE

Operating temperature	Relative Humidity
» 0 ˚C to 40 ˚C (32 ˚F to 104 ˚F)	» 5 - 95%

*Not available in Malaysia.

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